

rent-the-house •

property management & letting



Rent the House are pleased to announce some exciting changes and developments.

congratulations Pippa



We are, delighted to announce Pippa has been promoted to Office Manager, this is due to the fact that Donna will not be returning from maternity as she has decided to look after her baby full time and pursue her love of looking after horses. Pippa has already introduced so much

to the smooth running of the office and her administration skills are much needed in running our busy office. Pippa's calm and level headed approach help both landlords and tenants alike.

good luck Ashleigh



Ashleigh has passed levels 1, 2 and 3 in the Technical Award in letting management, Ashleigh should complete the full course by November. Rent the house are the only agents in the area that are putting all their staff through this all important training to qualify.

new staff

Amy Eddleston



Amy is our new person in charge of maintenance. Amy, also a qualified plumber has already proven to be a massive success in eradicating call outs particularly on boilers (our main call out request), her knowledge of not only plumbing but most general building works is immense. She has already devised helpful leaflets that are given out at tenant sign up on; how to keep your property free from condensation and damp, and also how to use your central heating system, how to bleed radiators, top up boilers etc.

We even give out a free radiator keys on all signs ups!

2011 summer newsletter

Sarah haworth



Sarah has joined us as our Saturday member of staff. Sarah has proven to be invaluable on this busy day of the week. Sarah also helps our on holiday cover. Sarah lives locally and is currently studying to be a lawyer.

landlord login on our website

We are proud to be the only agent to offer this fantastic service. All our landlords have now been set up on our website, simply logon to our website under the landlord section, you will be able to view and print your landlord statements.

If you have not received your unique user ID and password, please contact us

NALS (National Approved Letting Scheme)



The National Approved Letting Scheme is an accreditation scheme for letting and management agents offering peace of mind to landlords and tenants in knowing that they are dealing with a firm which agrees to meet defined standards of customer service,

together with having in place the necessary insurances to protect clients' money.

our viewers



Out in all weathers, our viewers are the forefront of our business. Terry has been with Rent the House the longest!, with over 6 years experience of showing people around our properties, helping and advising them.



Terry - a good friend of Terry above is our viewer on a Friday and also covers holidays.

contractors

plumbing & heating



David Mercer Plumbing
David has recently joined Rent the House, he has many years experience and lives in Clayton le Moors.

roofing



Jason - J B Roofing
Jason has been with Rent the House for over 5 years. Jason lives in central Accrington

electrical



Colin - C P Electrical
Colin has been with Rent the House for over 4 years. Colin lives in Accrington.

general building



Keith - East Lancs Interiors
Keith and his son, have been with Rent the House for over 4 years, they live in Clayton le Moors and Great Harwood.

flooring



Chris - Home Choice Interiors
Chris has been with Rent the House for over 2 years and specialises in all floor covering



Express Energy Surveys
Matt has been with Rent the House for over 3 years and lives in Accrington, Matt covers all our EPC's

landlord licensing update

We have been unofficially advised that the current scheme has been suspended and the areas that were covered are under review. We are currently awaiting full confirmation in writing from Hyndburn council of the changes. We will be contacting the landlords concerned once we have further information.

council collaboration

Rent the house are proud to announce we are the preferred rental agent for both Hyndburn and Blackburn council working in conjunction with them in finding suitable properties for the homeless society.

Many people from all walks of life can fall on difficult times, both councils are committed to helping this sector. The council will issue a paper bond, check the property with ourselves and carry out periodic inspections. Housing benefit is paid direct to Rent the House, there is however, a cap on rent. If you have a property that you wish to discuss regarding this scheme, please ring Pippa.

If you wish to discuss any of the issues in this newsletter, please contact Rent the House.

your in safe hands....